

# **Applying Policy in** Investigations and Determinations

An ATIXA Best Practices Workshop

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## **Workshop Introduction**



The primary focus of this workshop is to help participants use policy elements to guide their investigations and decision-making.



Practitioners will learn how to deconstruct policy language into essential elements to inform question development and evidentiary analysis.



Our goal is to provide participants with tools to focus their investigation and decision-making efforts on the essential elements of the applicable policies to avoid deficiencies or overreach.

# **Parsing and Deconstructing Policies**

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# **Technique: Models of Proof**

- Investigators and Decision-Makers (DMs) navigate policies with lengthy and complicated provisions
- Models of Proof help dissect policy
  - Determine each essential element
  - Structure analyses by each element
  - Ensure analysis is consistent with the entirety of each policy

#### Example

#### Quid Pro Quo:

- an employee, agent, or other person authorized by the Recipient to provide an aid, benefit, or service under the education program or activity,
- Explicitly or impliedly conditioning the provision of
  - 🔲 aid, or
  - benefit, or
  - □ service of the Recipient,
- on a person's participation in unwelcome sexual conduct

# **Stalking Definition**

# Identify the elements of the policy provision:

Stalking, defined as:

 Engaging in a course of conduct directed at the Complainant that would cause a reasonable person to fear for the person's safety or the safety of others, or suffer substantial emotional distress



### Element Identification

#### Identify the elements:

Stalking, defined as:

- Engaging in a course of conduct
- directed at the Complainant
- that would cause a reasonable person to
- fear for the person's safety or
- the safety of others or
- suffer substantial emotional distress



### **Conceptually Related Elements**

#### Show how the elements relate to each other:

Stalking, defined as:

- Engaging in a course of conduct
- directed at the Complainant
- that would cause a reasonable person to
  - to fear for the person's safety or
  - the safety of others or
  - suffer substantial emotional distress

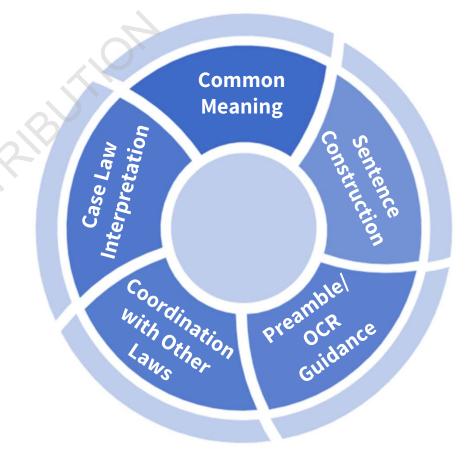
This type of analysis helps identify any prerequisite or qualifying elements



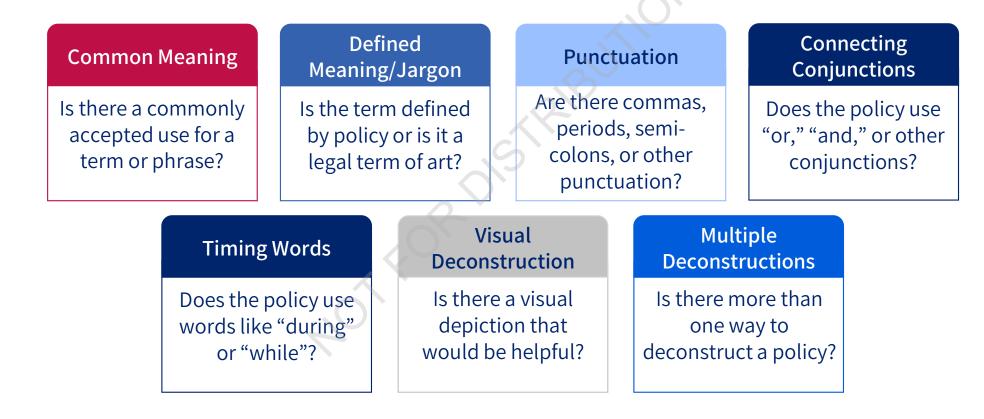


# **Interpreting Policies**

- Some Title IX policies have components with common meaning
  - E.g., a "course of conduct" inherently requires two or more acts
- Other definitions are more nuanced
  - Relationships between words
  - Intersections with other policies
  - Subjective vs. objective analysis
- Sources outside the policy itself can also influence policy analysis



### **Policy Deconstruction Strategies**



# **Common Meaning**

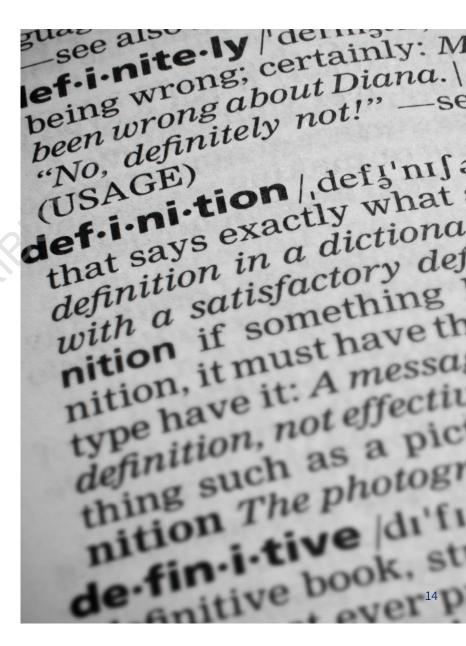
- Dating violence is defined as:
  - "a social relationship of a romantic or intimate nature..."
- Incapacitation includes being:
  - "Disoriented, helpless, asleep, or unconscious..."
- Check for a "definitions" policy section
  - Apparent common meanings may have specific definitions within the policy
    - "Retaliation"
    - "Student"

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### Defined Meaning or Jargon

- Again, check policy for a "definitions" section
- Dictionaries, legal dictionaries, or other legal sources may be required
  - "Quid pro quo"
  - "Reasonable person"
  - "Known or should have known"
  - "Pervasive"
  - "Substantial emotional distress"
- Ask legal counsel or Title IX Coordinator



### **Punctuation**

- Natural break points between ideas
- Distinguishes clauses or elements
- Fondling:
  - "The touching of the private body parts of the Complainant, for the purpose of sexual gratification, without Complainant's consent"



### Connecting Conjunctions

- Connectors that expand or limit
  - "And"
  - "Or"
  - Including but not limited to..."
- Hostile Environment:
  - "Unwelcome sex-based conduct...is subjectively and objectively offensive and is so severe or pervasive..."
- Domestic Violence:
  - "...is a current or former spouse or intimate partner of the victim..."

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# **Other Strategies**

- Timing Words
  - Consent:
    - "consent may be ratified...at some point **during** the interaction..."
    - "A person cannot consent while asleep or unconscious..."
- Visual Deconstruction
  - Models of Proof, flowcharts, rubrics
- Multiple Deconstructions
  - Compare and contrast which deconstructions make the most sense

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# **Multi-Charge Complaints**

- When complaints result in multiple charges, models of proof and other deconstruction techniques provide structure and organization
  - Multi-charge complaints may involve policies with overlapping and/or concurrent elements
- Models of proof and other organizational techniques ensure:
  - The investigation and decision-making is comprehensive
  - No element is accidentally missed
- Similar considerations in grievance processes with counter-complaints, retaliation allegations, or collateral misconduct

# **Activity: Applying Strategies**

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# **Applying Strategies**

#### Use the definition below to:

- Identify the policy elements
- Identify any conceptually related policy elements
- Identify any deconstruction techniques that may be useful

#### **Hostile Environment Harassment**

 Unwelcome sex-based conduct that, based on the totality of the circumstances, is subjectively and objectively offensive and is so severe or pervasive that it limits or denies a person's ability to participate in or benefit from the recipient's program or activity

## **Hostile Environment Harassment**

#### **Individual Elements**

- Unwelcome sex-based conduct
- That based on the totality of the circumstances
- is subjectively and objectively offensive and
- is so severe or pervasive
- that it limits or denies a person's ability to participate in or benefit from the recipient's program or activity

#### **Conceptually Related Elements**

- Unwelcome sex-based conduct
- That based on the totality of the circumstances
  - is subjectively and objectively offensive and
    - is so severe or pervasive
  - that it limits or denies a person's ability to participate in or benefit from the recipient's program or activity

# **Retaliation Definition**

- Identify the policy elements
- Identify any conceptually related policy elements
- Identify any deconstruction techniques that may be useful

#### **ATIXA Consent Model Definition:**

 Intimidation, threats, coercion, or discrimination against any person by the institution, a student, an employee, or other person authorized by the institution to provide aid, benefit, or service under education program or activity, for the purpose of interfering with any right or privilege under Title IX or because the person has reported information, made a complaint, assistance, or participated or refused to participate in any manner in any part of a Title IX Resolution Process.

# **Retaliation Model of Proof**

#### **Individual Elements**

- Intimidation, threats, coercion, or discrimination against any person
- By the institution, a student, an employee, or other person
- Authorized by the institution to provide aid, benefit, or service under the education program or activity
- For the purpose of interfering with any right or privilege under Title IX, or
- Because the person has reported information...

#### **Conceptually Related Elements**

- Intimidation, threats, coercion, or discrimination against any person
- By the institution, a student, an employee, or other person
  - Authorized by the institution to provide aid, benefit, or service under the education program or activity
- For the purpose of interfering with any right or privilege under Title IX, or
  - Because the person has reported information...

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# **Deconstruction as a Technique**

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### **Deconstruction as a Technique**

- Promotes thoroughness
- Structures and organizes evidence

#### Investigators

- Map questions to policy elements while planning interviews
- Gather evidence related to each policy element during investigation
- Goal: Enable DM to determine whether evidence shows all necessary elements are met for each alleged policy violation

#### **Decision-Makers**

- Map questions to disputed policy elements while preparing/planning questions
- Connect relevant evidence to each element during deliberation phase to reach a determination
- Goal: Determine whether sufficient relevant, credible evidence supports a finding for each policy element

# Investigation Example – Stalking

Policy Element	Question/Prompt
<ul> <li>Engaging in a course of conduct</li> </ul>	Inv: Describe your interactions with Respondent.
	<b>Complainant:</b> After I rejected Respondent's romantic overtures, Respondent starting following me.
	Follow up: Describe what happened with the rejection.
<ul> <li>Engaging in a course of conduct</li> </ul>	Inv: How often did Respondent follow you home?
,(	Complainant: Twice.
	Follow up Q: From where?
<ul> <li>Engaging in a course of conduct</li> </ul>	Inv: How much time lapsed between incidents?
	<b>Complainant:</b> Maybe a month or so.
	Follow up Q: If you know, what was the date of each?

# **Investigation Example – Stalking**

Policy Element	Question/Prompt
<ul> <li>Would cause a reasonable person to fear for their safety</li> </ul>	<b>Inv:</b> What was Respondent's demeanor when showing up at your work?
	Complainant: Respondent would just stare at me.
	Follow up Q: Who else observed this behavior?
<ul> <li>Would cause a reasonable person to fear for their safety</li> </ul>	<b>Inv:</b> What did you observe Respondent doing after they followed you home?
	<b>Complainant:</b> Respondent paced back and forth down my apartment's street, occasionally looking into cars in the parking lot. One time, I swear I saw Respondent look into some apartment windows.
	<b>Follow up Q:</b> How long would Respondent spend outside your apartment on these occasions?

### **Decision-Making Example – Stalking**

Policy Element	Question/Prompt
<ul> <li>Engaging in a course of conduct</li> </ul>	<b>Evidence from Complainant Statement:</b> Respondent came to the coffee shop where I work part-time, twice, but did not order. Respondent also followed me home from school. Respondent sends me hundreds of texts each day.
	<b>Other Related Evidence:</b> Security footage from coffeeshop, text messages, testimony from Complainant's friend about walking home with Complainant.
<ul> <li>Engaging in a course of conduct</li> </ul>	<b>Evidence from Complainant Statement:</b> Respondent followed me home twice, that I know of for sure.
	<b>Other Related Evidence:</b> Security footage of family's apartment complex unavailable.

### **Decision-Making Example – Stalking**

#### **Policy Element**

Engaging in a course of conduct

 Would cause a reasonable person to fear for their safety

#### **Question/Prompt**

**Evidence from Complainant Statement:** Respondent visited the coffeeshop twice in two weeks. The other stuff was about two weeks after that. The texts have been constant.

Other Related Evidence: Security footage, text messages.

Evidence from Complainant Statement: Respondent would pace back and forth on my street and stand outside my building. I would see Respondent walking through the parking lot looking into cars and I am pretty sure I saw Respondent looking in apartment windows.

**Other Related Evidence:** Security footage of family's apartment complex unavailable.

# **Finding Efficiencies**

- Adopting deconstruction techniques streamlines the Resolution Process
  - Clarifies role and reduces redundancies between roles
- Investigators
  - Organize evidence and roadmap analysis for DMs
  - Assemble a structured investigation report, organized by each element
- DMs
  - Identify gaps in evidence or disputed facts for each element
  - Approach decision-making analysis in an organized and comprehensive way
  - Mimic and adapt outcome letter with investigation report structure

### Activity: Applying Policy to Investigations and Decision-Making

# **Activity Instructions**

We will now split into groups to complete this activity as either the Investigator or Decision-maker

#### Investigators:

- Materials: Resident Advisor report, Formal Complaint, Notice of Investigation and Allegation(s) (NOIA)
- Looking at the investigation prospectively, what the scope of the investigation?
  - Who will have relevant information?
  - What will I ask those individuals?
- Use policies to design questions to ask the Complainant at the first interview

#### **Decision-Makers:**

- Materials: Entire file
- Task: Map relevant evidence in file to policy elements outlined in the NOIA
  - Group information together based on policy elements
  - Ex: "What information do I have that speaks to incapacitation?"



# **Questions?**



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